

Browser Compatibility Notice

Background

One of the most demanded requests from users is improved support of mobile & tablet devices.

Centrix was developed at a time when support for modern web technologies (e.g. HTML5, CSS3) was highly inconsistent. Consequently, the software was developed using a rich internet application ("RIA") framework that used Adobe Flash Player to deliver a rich and consistent user interface across many web browsers. This approach is less favoured for new application development or where mobile access is paramount.

Over time the popularity, consistency and performance of modern web technologies has improved and support for Adobe Flash Player was finally dropped and became obsolete in late 2020.

Strategy

All new development in Centrix is being undertaken using modern web application development techniques, designed to deliver a consistent & performant experience across both desktop and mobile platforms.

All Centrix features have been migrated from the previous RIA framework to a modern web application framework.

Support for old and obsolete browsers is time consuming and complicates the development of new applications which take advantage of the performance and features of the latest web technologies. Internet Explorer will cease to be supported by Microsoft from June 2022 and will become obsolete. In preparation for this Centrix will no longer support any version of Internet Explorer from February 2022.

Benefits

- Support of all application features from desktop & tablet devices.
- Higher performance.
- Support of reduced application features from smaller mobile devices.
- Generally improved user experience.
- Faster development of new features.
- Reduced risk of security vulnerabilities from using unmaintained software.

Caveats

Support for legacy browsers will be dropped. This will include all versions of Internet Explorer including IE11. Users running legacy operating systems (e.g. Windows 7) should install the most recent version of Google Chrome.

Browser auto-update

All users should ensure their browsers are set to auto-update in order to receive all security patches and feature updates.

If you are required to use a legacy browser to support other software packages, we recommend you arrange the installation of any of the alternative browsers listed below for accessing Centrix.

Recommended Browsers

We recommend using the latest available version of **Google Chrome** or **Microsoft Edge** for the best experience on both desktop and mobile devices.

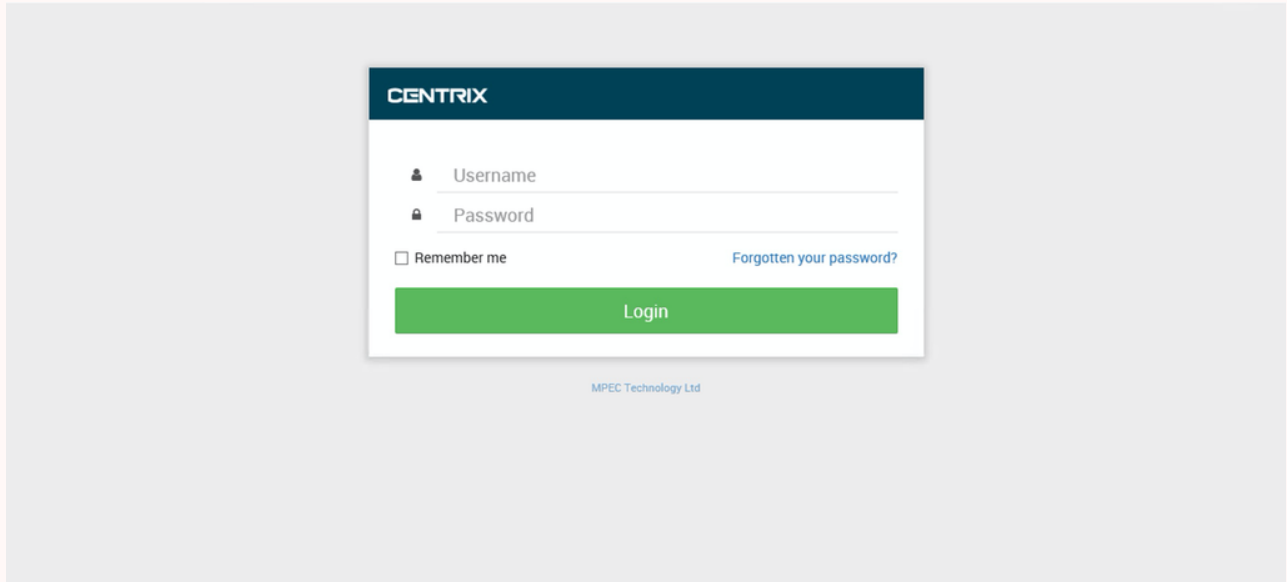
Alternative supported browsers:

- Mozilla Firefox
- Apple Safari (for Mac and Apple mobile devices)

Microsoft Internet Explorer

Internet Explorer

If you are using Internet Explorer you are likely to be unable to use many of the features in Centrix. You will be warned with this message on the login screen:



Browser Notice: You are using a legacy web browser which is no longer maintained by the developer. To allow us to deliver a high performance application we will no longer be supporting legacy web browsers. We strongly recommend you switch to a modern web browser.
See the **Browser Compatibility Notice** for more information on recommended web browsers.